

AGENDA

- Quick overview: preparedness basics!
 - Family preparedness
 - Emergency notifications and alerts
- Evacuations
 - AlertSCC!
 - Zonehaven!
- Preparedness check-up



PREPAREDNESS BASICS

- Take an “All Hazards” approach!
- Register for emergency notifications
- Know what to do
 - Get trained on basic first aid skills
 - Drop, Cover, Hold On
 - Evacuation warnings/orders
- Know where to get reliable information
- Know your evacuation routes
 - 2 ways out of your home
 - 2 ways out of your neighborhood
- Define an emergency communications plan for your household
- Make emergency preparedness kits and plans for your household

Earthquakes
Fire/Wildfire
Flood
Other Natural disasters

Natural gas, hazard chemical leaks
Power outages/PSPS
Other Technological Incidents

Terrorism
Other acts of crime

Pandemic!

PREPAREDNESS CHECK-UP

- Updated AlertSCC registration
- Reviewed exit from my home: at least 2 ways out!
- Looked at a map and found 2 ways out of the neighborhood, plus one using the “back roads”
- Practiced *Drop, Cover, Hold On*
- Made a Family Communications Plan
- Updated our home emergency preparedness supplies

PREPAREDNESS CHECK-UP: EMERGENCY NOTIFICATIONS

- **AlertSCC – emergency notifications**

- Local county emergency notification system sends alerts via voice, email and text messages
- Messages may be county-wide (like Shelter-in-Place notices!) or targeted by neighborhood
- www.alertscc.org
 - Register your home address and your contact info
 - Get everyone in your household registered
 - Put the contact numbers in your phone’s address book
 - 408-808-7871
 - 650-947-2800



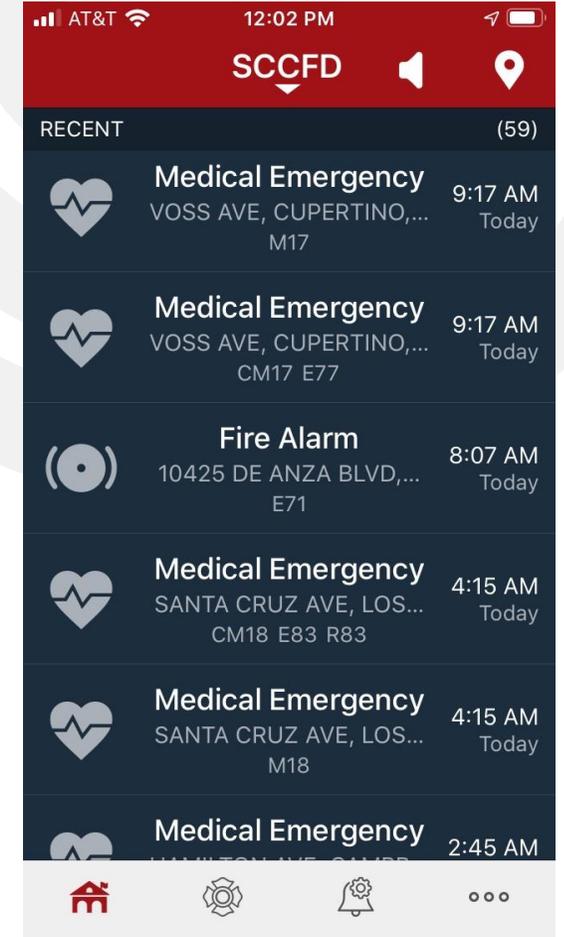
ZONEHAVEN

Saturday January 29: AlertSCC “Drill”
Selected neighborhoods in the City of Los Altos
Check your status at Community.Zonehaven.com

NOT AN EMERGENCY NOTIFICATION TOOL...

The PulsePoint logo features the word "PulsePoint" in a bold, sans-serif font. The letter "o" in "Point" is replaced by a red heart icon with a white pulse line.

- Download this app to follow local Fire Department
- PulsePoint shows fire department activity
 - Can be reassuring to know what's going on when you hear sirens
 - Tells you where/what the call for service is
- Does not notify you of issues: sign up for AlertSCC!
- And:
 - Shows AED machines nearby
 - You can sign up to receive alerts if someone near you needs CPR



PREPAREDNESS CHECK-UP: EVACUATION ROUTES

Where ever you are... How will you get out?

Two ways out!

When do I evacuate my home?

- Local authorities advise evacuation
- Red Flag warning (for fire)
- Structure is on fire or approaching the structure
 - In a wildfire: *go early, don't wait!*
- Structure is structurally unsound or threatened by downed trees or power lines
- *When you feel unsafe*



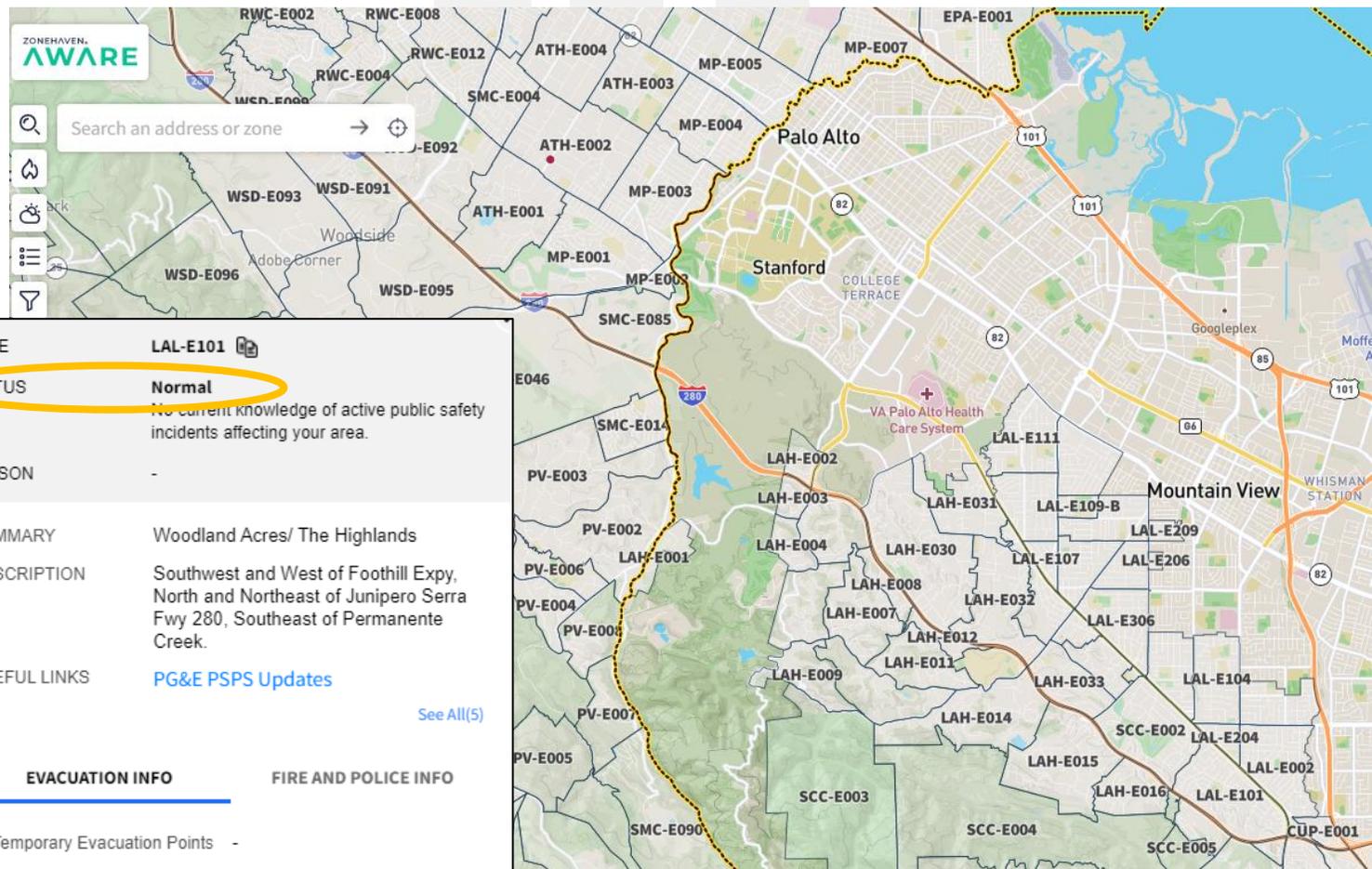


ZONEHAVEN

- Know your Zone
- Check your Evacuation Routes
- Register with AlertSCC

Los Altos Zones: **LAL**

- Last 2 digits are the same as your “BAT Zone” e.g. Zone 1
- Some “BAT Zones” are split into subzones, e.g. LAL-101 and LAL-201 with the first digit distinguishing them



[Community.zonehaven.com](https://community.zonehaven.com)
 Check *Current Status* of your neighborhood

If You Feel Shaking or Get an Alert:

EARTHQUAKE SAFETY

- In a quake:
 - Drop! Cover! Hold on!
 - Lock! Cover! Hold on!
- After a quake:
 - Check yourself
 - Check your household
 - Help your neighbors

If Possible



Using
Cane



Using
Walker



Using
Wheelchair



EARTHQUAKE SAFETY

Before a quake:

- Take steps to mitigate your risk
 - 7 Steps to Earthquake Safety
 - Seismic Retrofit: Earthquake Brace & Bolt Grant Program
- Put a pair of sturdy shoes under your bed, along with a working flashlight
- Download the MyShake early warning app



Get up to \$3,000 Toward an Earthquake Retrofit

Sign Up to be Notified When Registration Re-opens

www.earthquakebracebolt.com/



Seven Steps to Earthquake Safety



Follow the Seven Steps to Earthquake Safety to be prepared to survive and recover from the next damaging earthquake. Learn more at EarthquakeCountry.org/sevensteps.

Prepare



Step 1: Secure your space by identifying hazards and securing moveable items.



Step 2: Plan to be safe by creating your emergency plan and deciding how you will communicate.



Step 3: Organize emergency supplies in convenient locations.



Step 4: Minimize financial hardship by organizing important documents, strengthening your property, and considering insurance coverage.

Survive



Step 5: Drop, Cover, and Hold On or other recommended actions (if you feel shaking or get an alert).



Step 6: Improve safety after earthquakes by evacuating if necessary, helping the injured, and preventing further injuries or damage.

Recover



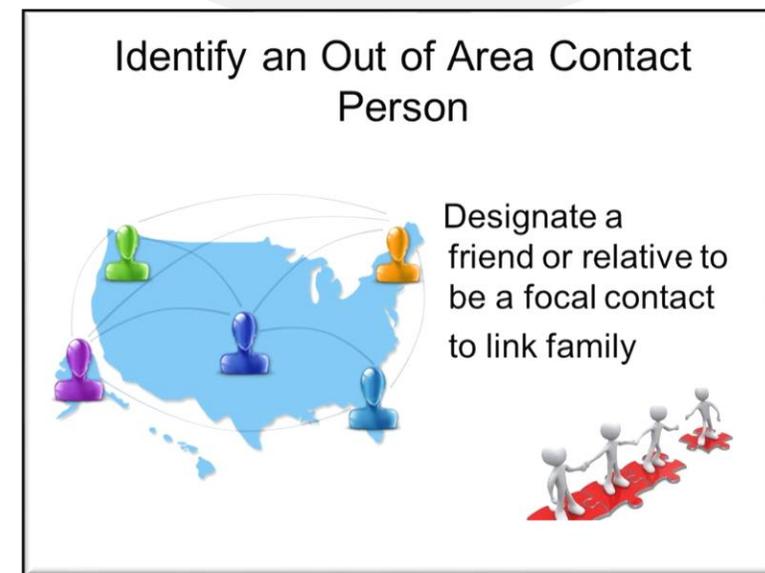
Step 7: Reconnect and Restore daily life by reuniting with others, repairing damage, and rebuilding your community.

www.earthquakecountry.org/sevensteps/

PREPAREDNESS CHECK-UP: COMMUNICATIONS PLAN

- Make a reunification plan
 - House fire... Area-wide disaster...
 - *Where will we meet up?*
 - *How will we find each other?*
- Establish Out of Area Contacts
 - Telephone & cell phone service may be interrupted
 - Texting may not work
 - All household members need to have the same out-of-state contact
- Learn how to change your outgoing voicemail message, and pick up voicemail messages without your cell phone

losaltosca.gov/communicationplan



LEARN MORE!

- www.losaltosca.gov/emergencyprep
- www.losaltosca.gov/prepares

PREPARES Upcoming Training

Los Altos PREPARES presents educational programming throughout the year on emergency preparedness topics. Please join us for these **free** events and - **Get Ready to Stay Safe!**

Looking for past webinars? You can view the recordings "On Demand" [HERE!](#)

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To join a RingCentral webinar from a phone or mobile device, please download the RingCentral Meetings app. To join from a PC for the first time, please allow extra time to download RingCentral.

- Click [here](#) to get tips for installing RingCentral on a Mac.
- Click [here](#) to view a screen-by-screen guide to joining a RingCentral webinar.

Los Altos PREPARES Upcoming Training			
Date	Topic	Upcoming Webinars	Location &/or Link
ongoing	Disaster Preparedness & Home Safety Classes	On-line and in-person classes taught by Santa Clara County Fire Department, including preparedness, fall prevention, crime prevention & fire safety.	See flyer for full schedule.
January 20 (Thursday) 7:00 - 8:30 pm	Emergency Prep check up and Emergency Notifications	January's "emergency preparedness theme" is <i>Make a Plan!</i> Join this webinar to do a quick check on your emergency preparedness, get ideas for improving your plans, and learn about the emergency notifications tools that will help you take action to stay safe.	Register in advance for this webinar
January 25 (Tuesday) 12:45 - 2:00 pm	Be Ready: Be Prepared!	When a disaster strikes it may be several days before emergency services arrive in your neighborhood. Get prepared! Learn about bay area disaster risks, how to make a plan and prepare for a disaster, and how to stay informed during and after the disaster. Learn about important communication systems and how to communicate with your support network during and after a disaster. On-line class taught by Santa Clara County Fire Department.	Register here (webinar)
January 27 (Thursday) 7:00 - 9:00 pm	Stop the Bleed class	Seconds matter. Learn techniques that "regular people" can use after an event when someone is bleeding severely. <i>With knowledge, you can take control and help to save a life.</i> In-person class.	Grant Park Multipurpose Room, 1575 Holt Ave., Los Altos Register here
January 29th		Selected zones in the City of Los Altos will get a test message from AlertSCC today! Make sure you're signed up to get emergency notifications from AlertSCC - go to www.AlertSCC.org Wondering if you were supposed to get a	City of Los Altos will send a test AlertSCC

Emergency Preparedness

No one knows when disaster will strike. The City of Los Altos encourages residents to be prepared - whether the emergency is as simple as a power outage, or as serious as a major earthquake.

Residents are advised to prepare to be without basic services - water, gas, electricity, phone service - for at least 72 hours, as emergency resources may be overwhelmed in the event of a large-scale emergency. By gathering [basic supplies](#) and developing basic emergency preparedness skills to be self-sufficient for a few days, residents can allow for emergency services to be used by those who need it most.

The City of Los Altos is committed to preparing, responding and recovering from emergencies. The City adheres to the "All Hazards Approach" to enhance the ability for emergency services, private sector businesses, and community volunteers to work together in responding to and recovering from emergencies.

- Learn more about Community Emergency Preparedness in Los Altos: [Los Altos PREPARES](#)
- Find out about upcoming emergency preparedness educational webinars and events (as well as past ones for "on demand" viewing!) at www.losaltosca.gov/prepares
- Learn more about "[Prepare your Family in no Time!](#)" (This website was awarded the Girl Scout Silver Award!)
 - Created by Cadette Girl Scouts - Taylor E. and Isha C.

City of Los Altos Emergency Operations Plan (Council Report)

	Personal Emergency Preparedness Training		Pet Emergency Preparedness
	Emergency Supply Kits		Communication Plans
	Los Altos PREPARES		Storm Preparation in Los Altos



COMMUNITY EMERGENCY PREPAREDNESS

LOS ALTOS
BLOCK ACTION TEAM



BAT –Block Action Team* leaders

**Block Action Team is a managed program of Los Altos Community Foundation*

CERT – the Community Emergency Response Team

Los Altos and Los Altos Hills CERT programs invite you to get CERT-trained and to join our local teams!

www.losaltosca.gov/cert

<https://www.lahcfd.org/preparing-for-emergencies/learn-about-cert/>

Hams—amateur radio operators support community emergency communications

You're invited to join Los Altos Amateur Radio Emergency Services www.laares.org or the Los Altos Hills program (contact the LAH Emergency Communications Commission)



Volunteers train to be ready to support the community's emergency response: assess the damage, help their neighbors, provide basic first aid and search and rescue, support emergency communications



THANK YOU!



AHEPENSTAL@LOSALTOSCA.GOV



WWW.LOSALTOSCA.GOV/EMERGENCYPREP

WWW.LOSALTOSCA.GOV/PREPARES

